

## Vision

To be a recognised leader in land and property information

## Mission

Maximise value for the community by providing ready access to accurate, reliable and integrated titling, valuation, surveying and spatial information and services.

## STRATEGIC THEMES

### Economic efficiency

- Support industry innovation
- Optimise technology
- Facilitate open access to data
- Leverage our partnerships

## OUTCOMES AND ACTIONS

- Minimise costs and barriers to seamless business transactions for government, industry and the community by expanding electronic service delivery
- Reduce the cost of property transactions by facilitating the implementation of electronic conveyancing and plan processing
- Support efficient integration of our fundamental data anytime, anywhere on any device through open access via web services
- Support industry innovation and minimise duplication of effort by providing open access to fit for purpose data and systems

### Client and stakeholder benefits

- Fit for purpose, cost effective services
- Seamless integration and interoperability
- Timely services, accurate data

- Understand and meet the needs of our clients and stakeholders through enhanced interaction and collaboration
- Increase demand for our land information by meeting the needs of our clients for simple and flexible web based services that integrate with existing and new applications and technologies
- Ensure government, industry and the community can rely on our services by providing a robust and stable technology platform
- Minimise volatility and maximise predictability for land owners and government by improving the quality of valuations for rating and taxing purposes

### Trusted source

- Focus on foundation data
- Encourage wide use of our information
- Be the Whole of government spatial leader

- Provide a central point of truth for land and property information by integrating data, services and systems from internal and external sources
- Minimise duplication and maximise interoperability by promoting a single NSW cadastre including a layer of proposed developments
- Support timely and effective emergency responses with reliable and accurate mapping, imagery and addressing information and services
- Build confidence in the NSW land administration system by promoting and supporting the integrity and authority of the roles of the Registrar General, Surveyor General and Valuer General

### Sustainable business

- Engaged and effective workforce
- Reputation for quality and reliability
- Robust and transparent pricing model
- Clear mandate for our role

- Provide appropriate returns to NSW and ensure LPI's continuing viability by efficiently managing resources and expenditure to match fluctuating service demand
- Build the confidence of our stakeholders by strengthening our robust and transparent governance processes
- Realign our structures and support staff to implement our new business model
- Provide certainty, constancy of delivery and performance for clients, stakeholders and staff through a period of change
- Ensure LPI is ready for the challenges of the future by boosting the skills and qualifications of our staff through our Vision 2020 workforce plan