



Circular

No. 2015/03

March 2015

Changes to processes for dishonoured cheques

From Monday 16 March 2015, LPI will not return or provide copies of dishonoured cheques to customers. Customers will not be able to re-present dishonoured cheques.

These changes are because LPI's bank is changing the way it processes dishonoured cheques and will no longer return them to LPI. From 25 May 2015, cheques between Australian financial institutions will be replaced with an exchange of electronic images and physical cheques will be securely destroyed after being processed.

Enquiries

Enquiries may be made by email to account.inquiry@lpi.nsw.gov.au.