<table>
<thead>
<tr>
<th>Vision</th>
<th>Mission</th>
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<tbody>
<tr>
<td>To be a recognised leader in land and property information</td>
<td>Maximise value for the community by providing ready access to accurate, reliable and integrated titling, valuation, surveying and spatial information and services.</td>
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<tr>
<th>STRATEGIC THEMES</th>
<th>OUTCOMES AND ACTIONS</th>
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| Economic efficiency | • Minimise costs and barriers to seamless business transactions for government, industry and the community by expanding electronic service delivery  
• Reduce the cost of property transactions by facilitating the implementation of electronic conveyancing and plan processing  
• Support efficient integration of our fundamental data anytime, anywhere on any device through open access via web services  
• Support industry innovation and minimise duplication of effort by providing open access to fit for purpose data and systems |
| Client and stakeholder benefits | • Understand and meet the needs of our clients and stakeholders through enhanced interaction and collaboration  
• Increase demand for our land information by meeting the needs of our clients for simple and flexible web based services that integrate with existing and new applications and technologies  
• Ensure government, industry and the community can rely on our services by providing a robust and stable technology platform  
• Minimise volatility and maximise predictability for land owners and government by improving the quality of valuations for rating and taxing purposes |
| Trusted source | • Provide a central point of truth for land and property information by integrating data, services and systems from internal and external sources  
• Minimise duplication and maximise interoperability by promoting a single NSW cadastre including a layer of proposed developments  
• Support timely and effective emergency responses with reliable and accurate mapping, imagery and addressing information and services  
• Build confidence in the NSW land administration system by promoting and supporting the integrity and authority of the roles of the Registrar General, Surveyor General and Valuer General |
| Sustainable business | • Provide appropriate returns to NSW and ensure LPI's continuing viability by efficiently managing resources and expenditure to match fluctuating service demand  
• Build the confidence of our stakeholders by strengthening our robust and transparent governance processes  
• Realign our structures and support staff to implement our new business model  
• Provide certainty, constancy of delivery and performance for clients, stakeholders and staff through a period of change  
• Ensure LPI is ready for the challenges of the future by boosting the skills and qualifications of our staff through our Vision 2020 workforce plan |